**Alberta’s Client Directed Home Care Invoicing Program:**

**What You Should Know**

Discover the Client Directed Home Care Invoicing (CDHCI) program, a province-wide initiative launched in January 2023 in Alberta. This innovative program provides funding for Albertans to access affordable and consistent home care services.

At Comforcare Home Care Calgary, we are proud to be an approved provider for the Client Directed Home Care program, in Calgary and other neighboring cities around Calgary. Once approved for the CDHCI program, we take care of everything – from matching you with the right caregiver to scheduling, designing a personalized care plan, and handling invoicing with Blue Cross for reimbursement of approved expenses. We manage the details so you can focus on what matters most.

**Eligibility for the CDHCI program:**

* Anyone residing in Alberta with a valid healthcare card.
* Individuals who have completed a home care assessment with AHS.
* Those with a predictable and consistent level of need for home care services

Please note: Individuals are responsible for any cost difference between the AHS funded rate and the home care provider’s hourly rate, additional services beyond the approved AHS Care Plan, G.S.T, overtime, and statutory holiday rates.

**Benefits of Client Directed Home Care:**

* Choose an approved home care provider that suits your needs.
* Enjoy freedom and flexibility in scheduling and caregiver selection.
* Comforcare Home Care Calgary works with you to match caregivers with cultural and language compatibility.

**Covered Home Care Services under CDHCI in Alberta:**

* Personal Care: assistance with grooming, dressing, bathing, toileting, and more
* Housekeeping Services: tidying, cleaning, meal preparation, and laundry
* Respite Care: temporary care when a primary caregiver is unavailable.

**Getting Started with the CDHCI program:**

* If you have home care or Self-Managed Care, contact us or your AHS Case Manager to discuss eligibility.
* Self-referral option: Contact the AHS Community Home Care Intake line (811) for a home assessment and allocation of hours.

**After Approval:**

* Access the approved home care provider list on the Blue Cross website.
* Comforcare Home Care Calgary is a registered provider for CDHCI – find your local office [here](https://chat.openai.com/c/8d59fee5-6b83-4e61-9bc3-615dbfdbdc7a) <https://www.ab.bluecross.ca/resources/government-programs/client-directed-home-care.php>
* Arrange a complimentary consultation with us to discuss your care needs.
* Sign the no-term Service Agreement and notify your AHS Case Manager of your selection.
* Complete AHS documentation, including the Consent to Disclose Information form.
* Blue Cross approval letter? Provide it to us for direct billing setup.
* Maintain communication with AHS and Alberta Blue Cross for ongoing support.

**Need More Support?**

Additional services are available via private billing, including hours beyond the approved limit, overtime, statutory holiday pay, and more. For further assistance, contact your local Comforcare Home Care Calgary office or fill out our free in-home consultation form for a personalized visit.